



IP CENTREX

IP-Centrex vs. Traditional PBX

	<i>IP-Centrex</i>	Traditional PBX
System	<ul style="list-style-type: none"> Connect to high-end phone system managed by <i>DCANet</i> No upfront PBX purchase or lease 	<ul style="list-style-type: none"> Must purchase or lease PBX Small, low-end systems start at \$9000 and sky rocket with higher numbers of users
Service	<ul style="list-style-type: none"> Maintenance is included Pro-active phone system and telecom support 	<ul style="list-style-type: none"> Expensive, recurring maintenance contracts and other ongoing expenses 24-72 hrs for typical service call
Reliability	<ul style="list-style-type: none"> Total IP network redundancy Multiple telecom provider connections Primary and Backup Service lines 	<ul style="list-style-type: none"> Reliance on one PBX, one set of phone lines, and one phone company for service
Management	<ul style="list-style-type: none"> <i>DCANet</i> will monitor and manage your communications network with you One vendor, one contact, one bill 	<ul style="list-style-type: none"> Your staff must manage your telecom network Your staff must oversee multiple vendors, and review all bills
Pricing	<ul style="list-style-type: none"> <i>DCANet</i> passes bulk-rate savings on to you <i>DCANet</i> gives you a fixed monthly rate 	<ul style="list-style-type: none"> Your staff negotiates rates with each phone company, higher rates for stand-alone businesses Rounding up, taxes, surcharges inflate phone bills
Features	<ul style="list-style-type: none"> Advanced features are standard: <ul style="list-style-type: none"> Remote Locations/Home Offices can be networked Conference Calling Voice Mail Direct Inward Dialing Web Portal Access Unified Messaging Auto Attendant And more... 	<ul style="list-style-type: none"> Advanced Features only available with expensive high-end systems or as add-ons 3rd Party conference services are expensive
Growth	<ul style="list-style-type: none"> New features added regularly The number of Users is only limited by your WAN/LAN Additions take only minutes Moves are plug and play 	<ul style="list-style-type: none"> Locked into a PBX whose technology becomes antiquated Limitations on number of users require regular capital investment